



Family Support 360
Critical Incident Reports
June 2015 – August 2015

Regulatory Authority

Administrative Rules of South Dakota require Family Support Coordinators (FSC) to complete a Critical Incident Report (CIR) when any of the following events take place in a participant's life:

- Any suspected abuse, neglect, or exploitation against or by a participant;
- Life-threatening illness or injury whether hospitalization occurs or not;
- Changes in health or behavior that may jeopardize continued services;
- Illegal activity;
- Death; and
- Illnesses or injuries that resulted from unsafe or unsanitary conditions.

This regulation applies to all participants of the Family Support 360 program regardless of their funding source, waiver or general funds.

Process

The FSC makes a verbal report to the Division of Developmental Disabilities (DDD) when they are notified of an incident/situation that meets CIR reporting criteria. The FSC is then required to submit a written report to the DDD within seven days of the verbal report. Each submitted CIR is peer reviewed by a second DDD staff to ensure all necessary steps have been taken to safeguard the health and safety of the participant. Additionally, this peer review process assists with identifying if appropriate resources and/or supports have been offered to the participant and/or their natural supports. The ultimate outcome is the health and safety of the participant and prevention of like CIRs in the future.

The DDD provides this information to the Council as another "peer" review to determine if changes are necessary to the operation of the Family Support waiver.

Report

This report provides a summary of CIRs received June 1, 2015 through August 31, 2015 to include:

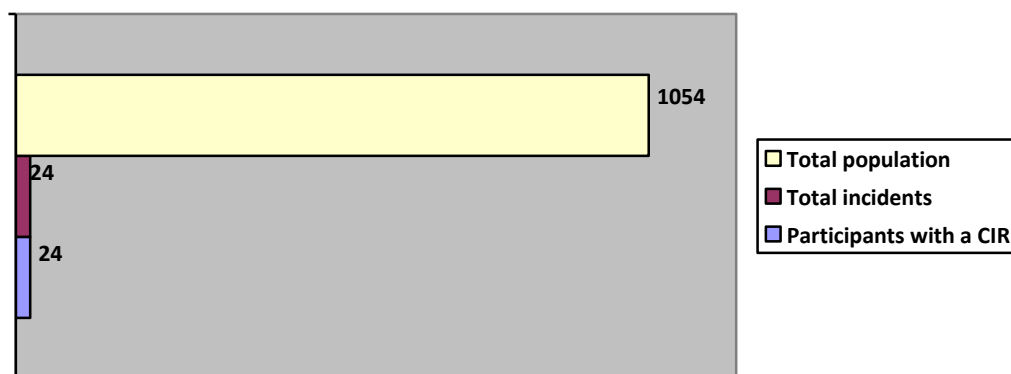
- The number of participant's active on the program during the specified period;
- The total number of CIRs completed;

- The number of participants involved in an incident that met reporting criteria; and
- The number of CIRs received by category during the most recent and previous three quarters.

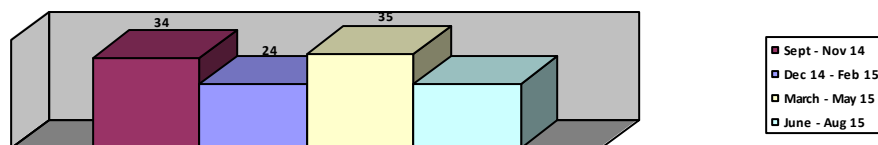
{Note: Reporting periods are March – May; June – August; September – November; and December – February. These identified periods coincide with the FS Council’s yearly meeting schedule.}

Number of reports received

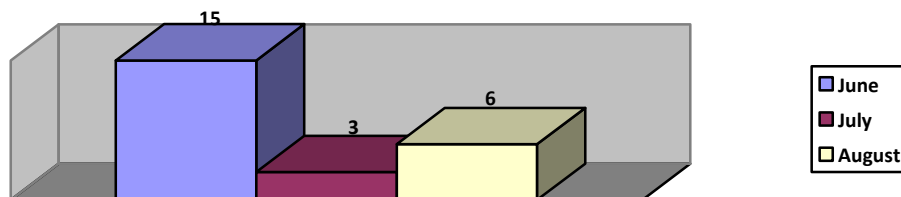
1,054 participants were active on the FS 360 program during this reporting period. This is an increase of 41 participants since the last quarter. 24 CIRs were completed for 24 participants or 3% of the active participants during this reporting period. This is a decrease of eleven CIRs.



Total number of critical incident reports



Number of CIRs received by month



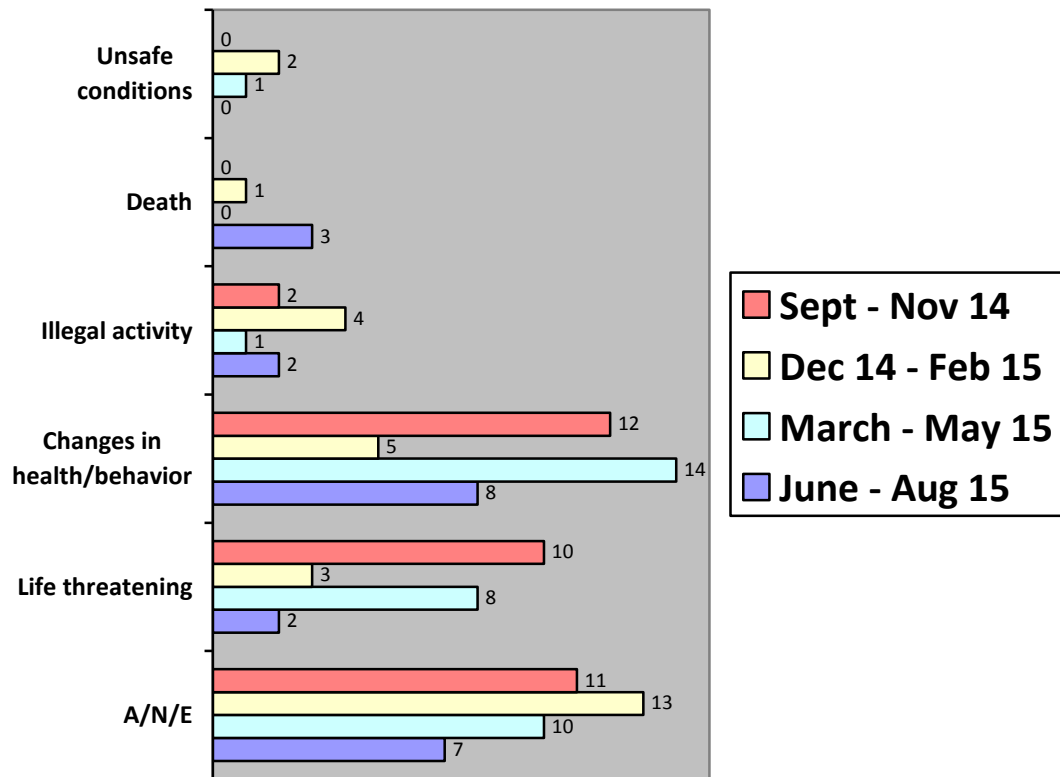
Categorical Information

Incidents during this period were reported in the following categories:

- Seven reports of abuse; neglect, or exploitation;
- Eight reports of changes in health or behavior that may jeopardize continued services;

- Three death reports;
- Two reports of life-threatening illness or injury
- Two reports of illegal activity; and
- No reports of illness or injury due to unsafe or unsanitary conditions.

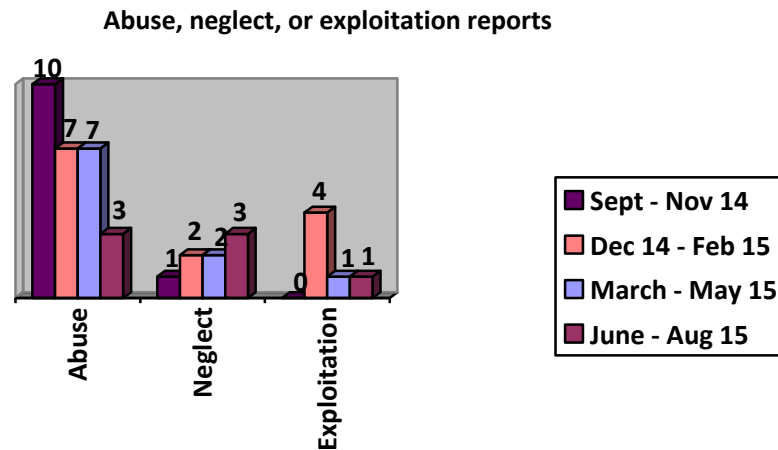
Number of reports by category



Summary of abuse, neglect, or exploitation reports:

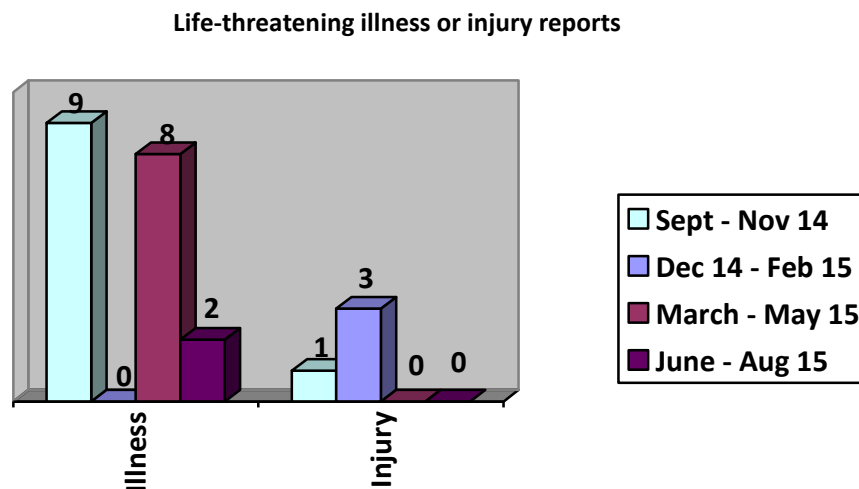
- Three reports of abuse:
 - A participant was assaulted at school;
 - A participant's parent made an allegation of abuse against the other parent; and
 - A participant was involved in an altercation with a neighbor.
- Three reports of neglect:
 - Two siblings receive services from the FS program. Their parent had been allowing other people to stay at the home. After several reports from community members regarding the increased traffic at the home while the participants and parent were gone during the day the police searched the home. The non-family members staying at the home were arrested for

- possession and distribution of controlled substances as well as possession of marijuana with intent to distribute; and
- A participant's parent was not taking their child to scheduled doctor and lab appointments for recheck on medications.
- One report of exploitation:
 - A participant's sibling, who was the representative payee, was providing loans to other members of the family from the participant's SSI. The participant had told their payee they did not want this to happen but the payee continued to do so. The participant now has a new payee.



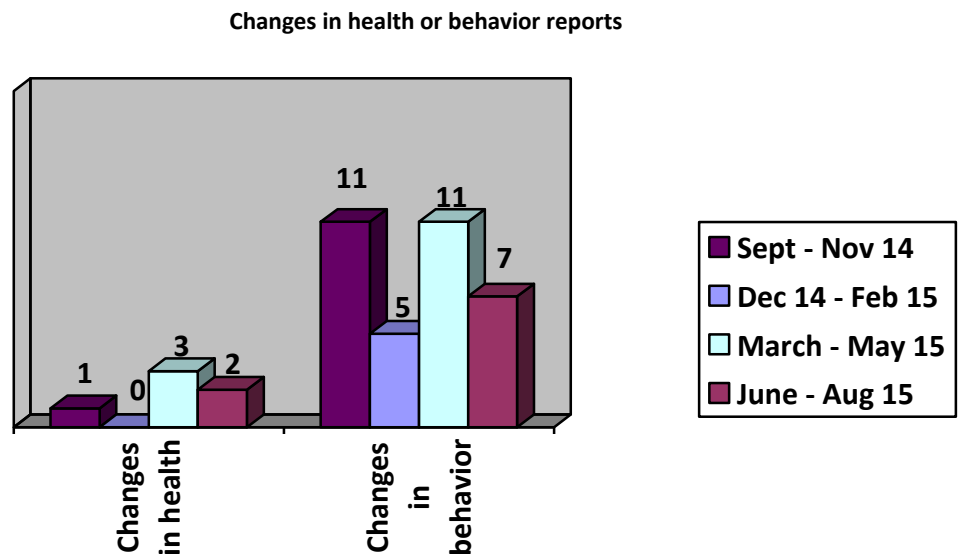
Summary of life-threatening illness or injury reports:

- Two reports of life-threatening illness
 - Two participants were hospitalized in the ICU for respiratory complications;
- No reports of life-threatening injury



Summary of changes in health or behavior that may jeopardize continued services reports:

- Seven reports of changes in behavior:
 - Two participants required assistance from a behavioral health unit;
 - Two participants have been struggling with behavioral issues for a significant amount of time. Counseling services have been utilized and recommendations followed without success. Both participant's families chose to seek other service options than Family Support to better meet their child's needs;
 - A participant (six years old) left the family home while the parent was in another room. The child was found several blocks away on a very busy street. Additional safety precautions have been put into place;
 - A participant became very agitated and attempted to assault their parent; and
 - A participant was allowing a sibling to live with them. Due to housing regulations this was not allowed and the participant was evicted from their home.
- Two reports regarding changes in health
 - Two participants suffered significant health related issues that may require other service options.



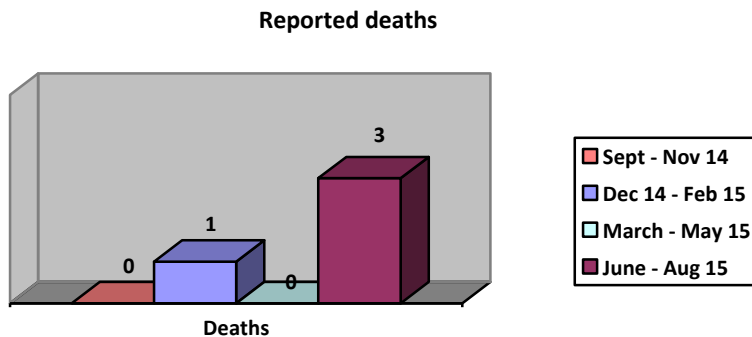
Summary of Illegal Activity reports:

- Two reports of illegal activity.
 - Two participants were arrested for trespassing. .



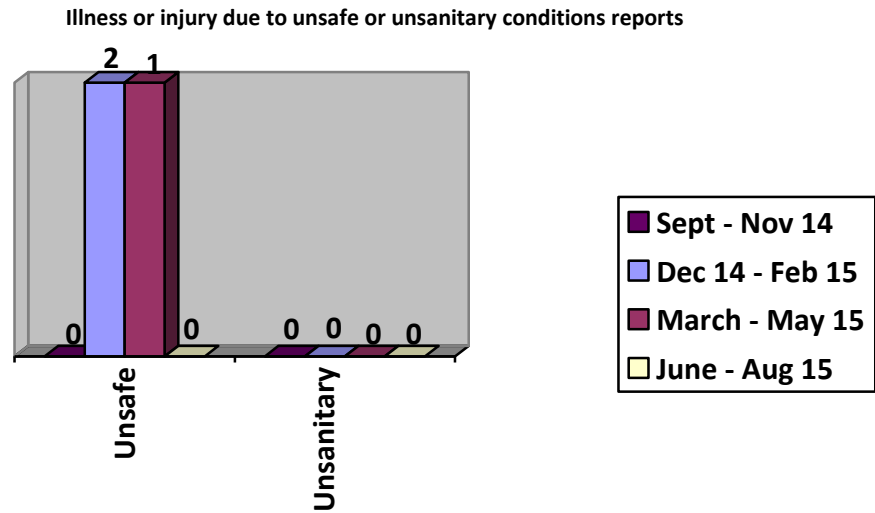
Summary of death reports:

- Three reported deaths
 - Two participants passed away as a result of long-standing medical issues; and
 - A participant passed away due to aspirating while being fed by their home health nurse. While being fed she aspirated and was taken to the emergency room and went into cardiac arrest. The participant was air-lifted to Sioux Falls and passed away.



Summary of unsafe or unsanitary conditions:

- No reported injury or illness due to unsafe conditions.



Review and follow up

Upon review of all CIRs the reports that required contact of another entity, e.g. Child Protection, Adult Services and Aging, Law Enforcement, were completed appropriately. Coordinators provided the appropriate assistance and resources to the participants and/or their families. As requested Support Coordinators filed follow-up notes to the original CIR to ensure appropriate supports/actions were taken.